



Hopewell Road, Hull, HU9 4ES, Tel: 01482 616509

25th February 2015

Dear Ian,

Re: TLM IT User qualifications (ITQ), namely:

TLM Entry Level Certificate In ICT Open Systems and Enterprise (ITQ) (Entry 3) (QCF) QAN 601/0988/9.

TLM Level 1 Award in Open Systems and Enterprise (ITQ) (QCF) QAN 501/1428/1.

TLM Level 1 Certificate in Open System and Enterprise (ITQ) (QCF) QAN 500/8080/5

TLM Level 2 Certificate in Open System and Enterprise (ITQ) (QCF) QAN 500/8073/8.

We are happy to support these IT User qualifications forming a logical suite from Entry level to Level 2. The Entry qualification provides a first step into IT User qualifications for those that have little experience of IT with clear progress routes to encourage them to continue with their learning. We recognise the value in providing the confidence and personal growth in the generic IT skills needed in order to work efficiently in a range of occupations as well as improve their competence in digital aspects of day to day living. TLM's unique and innovative assessment model and supporting open source technologies make this qualification particularly good value by removing bureaucratic overheads and enabling teachers to spend more time teaching.

The target learners are people with no prior experience of IT qualifications including those with moderate special educational needs, through to those that lead Level 2 skills in the workplace. These qualifications are a valuable means of lowering the barrier to entry to formal qualifications and we intend to start courses in them in the near future.

Yours sincerely,



Dougal Gill

Director Hull City Learning Centre